



Valet Retrieval System

Not a Valet App. A Complete System.

A fully integrated valet, payment, and control system built on Secom's proven PARCS platform.

The Valet Retrieval System (VRS) operates as a complete on-site solution, coordinating mobile devices, kiosks, and display systems through a dedicated controller. Unlike standalone valet applications, the system maintains full operational control without dependence on cloud connectivity.

Built for real-world environments, VRS supports both mobile and hardware-based workflows, allowing each facility to configure the system to match its operation while maintaining consistency, accountability, and long-term reliability.

- Core operation runs on-site, not dependent on cloud connectivity
- Mobile and hardware components work together seamlessly
- Configurable to match the exact needs of each facility
- Designed for long-term support with no forced obsolescence

Complete Valet System Components

Controlled Ticket Issuance

The drop-off process is fully controlled and configurable. Tickets can be issued directly from handheld devices or through Secom's multi-part ticket dispensers, providing both mobile flexibility and physical accountability.

Valet Display

Real-time vehicle request and status tracking with clear, color-coded visibility, allowing attendants to prioritize and respond efficiently.

Retrieval Kiosk

Customers can request vehicles in advance through QR scan or ticket input, reducing wait times and smoothing peak demand. Integrated support for credit card and cash payments allows transactions to be completed prior to vehicle release.

Mobile Interface

Complete valet control from authorized handheld devices. Attendants can issue tickets, manage vehicle status, and respond to requests in real time without returning to a fixed station.

Validation / Payment

Secure payment verification before vehicle release, ensuring accurate transaction processing and eliminating missed or unpaid tickets.

System Coordination

All requests, ticketing, and payment processing are managed through the on-site controller, ensuring continuous operation and real-time coordination across mobile devices, displays, and kiosks.



Ticket Issuance Media



Valet Assignment Terminal



Representative of our broader kiosk offerings

Maximize capacity. Reduce wait times. Control your operation.

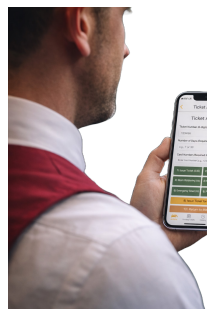
System Operation

From drop-off to vehicle retrieval, each step is coordinated in real time through the system, ensuring consistent operation, clear communication, and full accountability.

Drop-off

Ticket issuance is controlled and configured to match the operation. Valets can issue or scan QR-based tickets directly from authorized mobile devices, or utilize Secom's multi-part ticket dispensers where physical ticket control is required.

Each ticket is immediately recorded within the system, linking the vehicle, customer, and valet attendant from the start of the transaction.



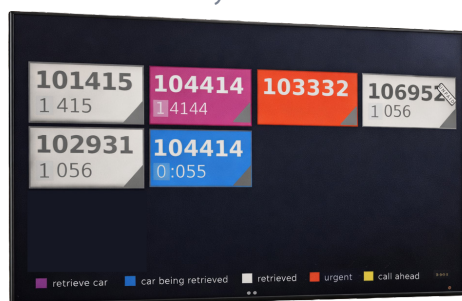
Faster response times
Efficient staff positioning
Reduced customer wait times

Retrieval

Customers initiate vehicle requests through QR scan or ticket input using available kiosks or mobile interfaces. Requests are processed instantly and displayed to valet staff, allowing attendants to respond without delay.

Vehicle status is updated in real time as requests are received, assigned, and completed.

Real-Time Visibility Valet Monitor

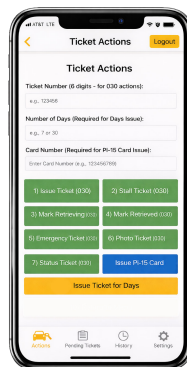


Mobile-Driven Operation

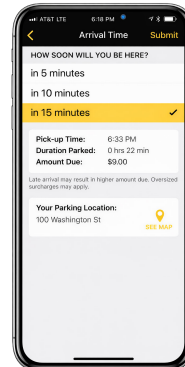
Issue or scan tickets at the vehicle during drop-off
Mark vehicles as staged, retrieving, or delivered in real time
Capture vehicle condition with photo ticketing
Handle exceptions without returning to a station
Check ticket status and vehicle location instantly
Issue multi-day or contract credentials from the field

Revenue Control

Every transaction is tracked from ticket issuance through vehicle release. Payment can be verified before retrieval, ensuring accurate revenue collection and eliminating missed transactions.



Ticket Action Menu



Custom Integrated App

Accountability and Liability Protection

Each step in the process is recorded and time-stamped within the system. Vehicle condition can be documented at entry, valet attendant activity is tracked, and a complete chain of custody is maintained for every vehicle.

Operational Benefits

- Reduce customer wait times through coordinated retrieval
- Improve staff efficiency with real-time task visibility
- Maintain consistent control across all transactions
- Increase throughput without expanding physical space
- Reduce operational risk through full system tracking



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