

**ALL ONLINE, REAL-TIME CONTROLS**

# Valet Vehicle Retrieval System (VRS)

**Increase your valet operation's productivity, increase your patron's satisfaction with their parking experience and tighten staffing needs to decrease overall valet system costs.**

The heart of the valet Vehicle Retrieval System (VRS) is found in the peripheral devices that report real-time client needs. It's as easy-to-use as 1 2 3.

## ***IN in 1 2 3...***

1. The patron pulls a three-part ticket by pressing a button at the entry lane ticket dispenser, the gate vends and the person drives up to the valet stand.
2. The valet attendant separates the perforated ticket and presents the visitor with one bar-coded portion for their claim check and payment stub.
3. The valet parks the vehicle and leaves one portion of the ticket on the windshield, displaying big 1" tall ticket numbers for easy confirmation on retrieval. The valet enters the stall number then dips the bar coded stub is read at the ticket reader and the attendant enters the stall number then secures the stub with the keys in the locker.

***Reduce overall patron wait times upwards of 75%!***



*The car request display is one of the key components of the system. The ticket reader instantly alerts the valet when a car is requested and displays when a valet has responded to the request.*

## ***OUT in 1 2 3...***

1. When the parking patron is ready to have his vehicle retrieved, he can start the process by dipping his ticket into a ticket reader can be placed in a lobby or any number of convenient places within a building. When the ticket is read it displays the ticket number at the monitor location by the key locker.
2. The parking patron then proceeds to the central pay area to have the ticket cashed, any validations applied and payment rendered in cash, check of credit card or any variation. Mean time, the valet attendant retrieves the ticket & keys from the locker and scans the ticket, causing the ticket number displayed to change colors and alert all parties that the vehicle is being retrieved.
3. The client presents his paid ticket stub to the valet, who verifies payment and ticket match and then turns the keys and vehicle over to the patron who the drives to the exit gate and inserts the paid stub the vend the gate.

Publication 1-06 Secom International 9610 Bellanca Avenue, Los Angeles, CA 90045 - Fax (310)216-6693 Phone (310) 641-1290 [www.secomintl.com](http://www.secomintl.com)

***The right tools for the job!***

# VALET VRS

## Vehicle Retrieval System

### **Applications: Any Busy Valet Operation!**

Hotels, casinos, medical centers, Class A office buildings are all prime candidates. Any existing operation that requires additional parking capacity within their garage and needs to convert self-parking areas to valet can benefit from the VRS.

A busy garage where the valet attendants park on more than one level could use the retrieval monitor & reader on each level.

The VRS is ideal for any location using more than one lot or garage to valet park vehicles.

Chaotic event parking can easily be managed with the VRS, optimizing valet personnel positioning at busy ingress and event outlet times.

### **System Requirements:**

#### **Hardware -**

Current Server 030 System with Net Admin front end  
Machine Readable Ticket Dispensers, Cashier Terminals, Ticket Acceptors, VRS Displays & Readers

Optional: PS-Val-08 On-line Ticket Validators  
POF-8 Pay-on-Foot Devices

#### **Software -**

PSS-MR-25 Machine Readable Technology  
PSS-VRS-18 Display Software



Secom International builds, installs and services on-line, real time parking access and revenue control systems for clients worldwide. Unlike other parking revenue control companies, Secom's rigorous controls begin at Level Four and only get tougher. Secom offers machine readable ticket dispensers and fee calculating terminals, automated pay stations, express exits, automatic vehicle identification (AVI), access cards and readers, on-line validation systems, interactive lot capacity displays, with over 100 custom software choices, and PC driven DataView<sup>®</sup> custom query and report generator. Integrated security controls, point-of-sale and access controls are also available. Contact Secom International to find-out how we can help you collect more of your parking revenue and consistently lower your overall costs of operations.

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*The client can easily dip his own ticket to start the valet retrieval process.*

*Position valet staff effectively.*

*Monitor average retrieval time for customer satisfaction & to determine staffing needs.*

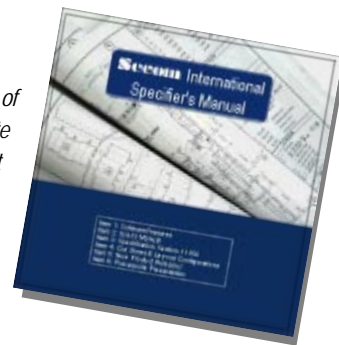
#### **Note -**

Any Secom system equipment can be upgraded to the 030 Server System and necessary peripheral devices to support the Valet Retrieval System. Any other brand of equipment will need to have the controller, and ticket dispensers and cashiering terminals and exit devices changed to Secom to support the valet VRS. Existing card system (contact factory for compatible systems), intercom system and gates may still be utilized.

#### **How to Order:**

Call your local factory representative, authorized dealer or the Secom corporate headquarters in Los Angeles at (310) 641-1290. A sales representative will assist you in determining costs and utility of the Valet Retrieval System configuration for your specific facility.

*Request your copy of Secom's complete revenue management tools, specifications and cut-sheets. Available now on CD-Rom.*



**Call Secom today! (310) 641-1290**

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